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The authors of the international bestseller *Business Model Generation* explain how to create value propositions customers can't resist. Value Proposition Design helps you tackle the core challenge of every business — creating compelling products and services customers want to buy. This highly practical book, paired

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with its online companion, will teach you the processes and tools you need to create products that sell. Using the same stunning visual format as the authors' global bestseller, *Business Model Generation*, this sequel explains how to use the "Value Proposition Canvas" to design, test, create, and manage products and services customers actually want. *Value Proposition Design* is for anyone who has been frustrated by new product meetings based on hunches and intuitions; it's for anyone who has watched an expensive new product launch fail in the market. The book will help you understand the patterns of great value propositions, get closer to customers, and avoid wasting time with ideas that won't work. You'll learn the simple process of designing and testing value propositions, that perfectly match customers' needs and desires. In addition the book gives you exclusive access to an online companion on Strategyzer.com. You will be able to assess your work, learn from peers, and download pdfs, checklists, and more. *Value Proposition Design* is an essential companion to the "Business Model Canvas" from *Business Model Generation*, a tool embraced globally by startups and large corporations such as MasterCard, 3M, Coca Cola, GE, Fujitsu, LEGO, Colgate-Palmolive, and many more. *Value Proposition Design* gives you a proven methodology for success, with value propositions that sell, embedded in profitable business models."

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Change is becoming routine, and the ability to execute is more important than ever. Now and for the foreseeable future: □ Growth will be slower. But the company that executes well will have the confidence, speed, and resources to move fast as new opportunities emerge. □ Competition will be fiercer, with companies searching for any possible advantage in every area from products and technologies to location and management. □ Governments will take on new roles in their national economies, some as partners to business, others imposing constraints. Companies that execute well will be more attractive to government entities as partners and suppliers and better prepared to adapt to a new wave of regulation. □ Risk management will become a top priority for every leader. Execution gives you an edge in detecting new internal and external threats and in weathering crises that can never be fully predicted. Execution shows how to link together people, strategy, and operations, the three core processes of every business. Leading these processes is the real job of running a business, not formulating a □vision□ and leaving the work of carrying it out to others. Bossidy and Charan show the importance of being deeply and passionately engaged in an organization and why robust dialogues about people, strategy, and operations result in a business based on intellectual honesty and realism. With paradigmatic case histories from the real world—including examples like the diverging paths taken by Jamie Dimon at JPMorgan Chase and Charles Prince at Citigroup—Execution provides the realistic and hard-nosed approach to business success that could come only from authors as accomplished and insightful as Bossidy and Charan.

The Negotiation Book will help you develop your emotional intelligence so you can become a highly skilled negotiator in all

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areas of your life--whether you're negotiating with customers, colleagues, family, or friends. You'll take a journey to becoming a master negotiator, this book equipping you with the tools and techniques to put negotiation theory into practice. Learn how to:

- Develop a winning mind-set
- Prepare successfully for any negotiation
- Recognize and respond to different negotiation situations
- Deal effectively with gameplay
- Manage the negotiation conversation
- Understand how to draw negotiations to a successful close.

An inspiring and engaging handbook packed with Nicole Soames' expert advice, practical tools, and exercises, *The Negotiation Book* will help you master the art of negotiation quickly and effectively.

According to the U.S. Department of Commerce, buying a franchise is the average person's most viable avenue to owning a business. As a successful small-business owner, franchising your existing business plan to others is perhaps your fastest way to growth and enormous profits. This brand new comprehensive "bible" details everything you need to know about this popular method to business ownership or business expansion. This book will be a great resource for both prospective franchisees and franchisors as it explains in detail what the franchise system entails and the precise benefits it offers to both parties. You will learn franchising advantages and disadvantages, how to develop or purchase a winning concept, how to choose a business franchise that fits your personal style and financial goals, how to develop forecasts and budgets, and how to estimate start-up costs. The book also covers managing daily operations, attracting and keeping customers, hiring employees and training staff, securing financing, legal agreements, offerings, markets, real estate, cost control, marketing, international franchising, as well as federal and state franchise regulations. Ensure friendly franchisor/franchisee relationships and build a

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